



Shropshire Council
Legal and Democratic Services
Shirehall
Abbey Foregate
Shrewsbury
SY2 6ND

Date: Friday, 18 November 2016
:

**Committee:
Environment and Services Scrutiny Committee**

Date: Monday, 28 November 2016

Time: 2.30 pm

Venue: The Board Room - Longden Road Highways Depot Longden Road Shrewsbury SY3 9DT

You are requested to attend the above meeting.
The Agenda is attached

Claire Porter
Head of Legal and Democratic Services (Monitoring Officer)

Members of Environment and Services Scrutiny Committee

Vince Hunt (Chairman)

Keith Roberts (Vice Chairman)

Dean Carroll

Ted Clarke

Nigel Hartin

Roger Hughes

Christian Lea

Pamela Moseley

Vivienne Parry

Arthur Walpole

Your Committee Officer is:

Tim Ward Committee Officer

Tel: 01743 257713

Email: tim.ward@shropshire.gov.uk

AGENDA

1 Apologies for absence and substitutions

To received apologies for absence and notice of any substitutions

2 Disclosable Pecuniary Interests

Members are reminded that they must not participate in the discussion or voting on any matter in which they have a Disclosable Pecuniary Interest and should leave the room prior to the commencement of the debate.

3 Minutes of the meetings held on 26 September 2016 and 28 October 2016 (Pages 1 - 6)

To consider the Minutes of the Environment and Services Scrutiny Committee meetings held on 26 September 2016 and 28 October 2016.

4 Public Question Time

To receive any public questions or petitions from the public, notice of which has been given in accordance with Procedure Rule 14. The deadline for this meeting is 5.00pm on 23 October 2016

5 Member Question Time

To receive any questions of which members of the Council have given notice. Deadline for notification for this meeting is 5.00pm on 23 October 2016

6 Petition

To receive and consider a petition regarding the retention of the X75 bus service which runs through Ford, Wattlesborough and Halfway House.

7 Winter Maintenance

The report of The Highways, Transport & Environmental Commissioning Manager is to follow marked 6

8 Waste Collection Service Update (Pages 7 - 16)

The report of the Waste Contracts Manager is attached marked 7

9 Date/Time of next meeting

The Committee is next scheduled to meet on Monday 23 January 2016 at 2.00pm

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Environment and Services Scrutiny Committee

26 September 2016

2.00 pm

**MINUTES OF THE ENVIRONMENT AND SERVICES SCRUTINY COMMITTEE
MEETING HELD ON 26 SEPTEMBER 2016
2.00 - 3.31 PM**

Responsible Officer: Tim Ward
Email: tim.ward@shropshire.gov.uk Tel: 01743 257713

Present

Councillor Vince Hunt (Leader)
Councillors Keith Roberts (Vice Chairman), Dean Carroll, Ted Clarke, Nigel Hartin, Roger Hughes, Christian Lea, Pamela Moseley and Vivienne Parry

22 Apologies for absence and substitutions

22.1 Apologies for absence were received from Councillor Arthur Walpole

23 Disclosable Pecuniary Interests

23.1 Councillors P Moseley and K Roberts declared an interest in the Leisure Facilities Strategy report in as far as if the provision of Swimming Facilities in Shrewsbury was discussed they were members of Shrewsbury Town Council who were in discussions with Shropshire Council over the running of swimming facilities in Shrewsbury.

24 Minutes of the meeting held on 11 July 2016

24.1 The Minutes of the meeting held on 11 July 2016 had been circulated

24.2 RESOLVED

That the minutes of the Environment and Services Scrutiny Committee held on 11 July 2016 be agreed as a true record and signed by the Chairman.

25 Public Question Time

25.1 There were no questions from members of the public

26 Member Question Time

26.1 There were no questions from Members

27 Highways and Transport Engineering Consultancy Contract: Mouchel Performance Review

27.1 Members received the report of the Highways, Transport and Environmental Commissioning Manager which gave an overview of the performance, achievements and progress under the highways and transport Engineering Consultancy Term Services Contract from its commencement in April 2015 to the end of March 2016.

27.2 The Highways, Transport and Environmental Commissioning Manager reminded Members that following a competitive tendering process, Mouchel were awarded the contract to supply Highways and Transport Engineering Consultancy for a period of 7 years. He advised the meeting that there was an optional three year break clause built in to the contract but that it was proposed that this would not be applied and that the contract be allowed to run its full seven year term in order to deliver maximum value in service provision. Members were in agreement with this proposal.

27.3 The Highways, Transport and Environmental Commissioning Manager informed Members that the Council and Mouchel had worked on the development of Science, Technology a. Engineering and mathematics (STEM) education project and that the first phase had focussed on a programme of support for the Bishops Castle Community College which had included the recruitment and training of 14 STEM ambassador and site visits for students. He added that three students would be doing work experience with Mouchel.

27.4 A Member referred to paragraph 6.2 and asked what further benefits were envisaged. The Highways, Transport and Environmental Commissioning Manager advised that the move into the new arrangements had enabled the development of a full end to end process and that further.

27.5 The Chairman thanked Officers for the report.

27.6 **RESOLVED:**

1. That the Environment and Services Scrutiny Committee note the report and agree that further annual reports be brought to the Committee regarding the operation and outcomes of the contract.
2. That the Environment and Services Scrutiny Committee endorse the non-application of the optional three year contract break clause thereby allowing the contract to run its full seven year term in order to deliver maximum value in service provision.
3. That the Environment and Services Scrutiny Committee congratulate officers on the development of the STEM project.

28 **Draft Leisure Facilities Strategy**

28.1 Members received the report of the Leisure Services Manager which set out the need to produce an update of the Indoor Sports Facilities Strategy, and the current consultation being carried out.

28.2 The Leisure Services Manager reminded Members that the original strategy was produced in 2009 and that the changes in the way that facilities were managed due to financial constraints had resulted in the need for an updated strategy.

28.3 The Local Commissioning Manager advised members that the consultation was due to close on 30 September 2016 and that a number of responses had been received both from individuals and organisation such as town and parish councils. In response to a request from a Member the Local Commissioning Manager agreed to circulate a summary of the responses to the consultation.

28.4 A Member asked whether there would be need to carry out further consultation if the strategy was changed following the consultation. The Local Commissioning Manager stated that he would need to take legal advice on this.

28.5 **RESOLVED:**

That Members note the reasons why a review of the strategy was needed

29 **Update on Emstrey Crematorium and Bereavement Services**

29.1 Members received the report of the Bereavement Services Manager which provided information and recent activity relating to Emstrey Crematorium and the concession agreement to run wider Bereavement Services.

29.2 The Bereavement Services Manager reminded Members that since 2011 a concession agreement had been awarded to Funeral Services Ltd. (Co-Op) following a competitive tendering process and that the agreement was for a 30 year term ending in 2041. He advised the meeting that in early 2016 a request had been received from Co-Op to sell the entirety of its cremation operations to another provider – Dignity PLC and that following a decision taken by Cabinet agreement to novate the agreement had been given.

29.3 Several Members expressed disappointment that the matter had not come before the Committee prior to the decision being made.

29.4 **RESOLVED:**

That Members note the change in management of the Crematorium and receive a further report in 12 months

30 Date/Time of next meeting

30.1 Members were reminded that the next scheduled meeting of the Committee would be held on Monday 28 November 2016 at 2.00pm

Signed (Chairman)

Date:



Environment and
Services Scrutiny
Committee

28 November 2016

10.00 am

Item

Public

**MINUTES OF THE ENVIRONMENT AND SERVICES SCRUTINY COMMITTEE
MEETING HELD ON 28 OCTOBER 2016
10.00 AM - 12.35 PM**

Responsible Officer: Tim Ward

Email: tim.ward@shropshire.gov.uk Tel: 01743 257713

Present

Councillor Vince Hunt (Chairman)

Councillors Ted Clarke, Nigel Hartin, Roger Hughes, Christian Lea, Tim Barker (Substitute) (substitute for Dean Carroll), Gerald Dakin (Substitute) (substitute for Arthur Walpole), Jean Jones (Substitute) (substitute for Pamela Moseley), Roger Evans (Substitute) (substitute for Vivienne Parry) and Nicholas Bardsley (Substitute) (substitute for Keith Roberts)

31 Apologies for absence and substitutions

31.1 Apologies for absence were received from Councillor Dean Carol (Substitute Councillor Tim Barker), Councillor Pam Moseley (Substitute: Councillor Jean Jones), Councillor Viv Parry (Substitute: Councillor Roger Evans), Councillor Keith Roberts (Substitute: Councillor Nick Bardsley) and Councillor Arthur Walpole (Substitute: Councillor Gerald Dakin)

32 Disclosable Pecuniary Interests

32.1 Councillor Moseley, having declared an interest as a member of Shrewsbury Town Council, took no part in the meeting.

33 Public Question Time

33.1 There were no questions from members of the public

34 Member Question Time

34.1 The following question had been received from Councillor Roger Evans

Since it became clear that Shropshire Council's financial position implied that many services were now at risk, the Council's Administration has stated that it is seeking partnership with local organisations and Parish Councils to help find a way of

continuing services such as leisure facilities, libraries and museums. This approach has been much publicised and indeed used in several places already. On the one occasion when the Council made an unpopular decision without proper consultation with local interests, it was taken to judicial review, where the judgment found against the Council with costs.

Why then in the case of the swimming provision for Shrewsbury is the Administration hell-bent on ignoring its own consultation, which found that 68% of responders wanted the Pool to remain in the town centre? Why is it also ignoring the opinion of the Business Improvement District, an organisation which the Administration usually treats with considerable respect and which indeed is now mainly involved in the evolution of the Shrewsbury Vision? And why is it ignoring the wishes of Shrewsbury Town Council, which unanimously expressed its preference for a town centre location?

Why is it operating an adversarial model which places all the above (the popular will, the business interest and the local Council) in OPPOSITION to its preferred site? Why, instead of using Council resources and expertise to assist in finding a mutually acceptable solution, is it challenging all other parties to "come up with something better", and channelling its own resources into a single opposing business case? Why is it that any other organisation which finds the time, resources and expertise to put forward an alternative case, is to be met after 12 months' work by the Administration, with a vested interest in its own option, acting as Judge and Jury?

Response

Shropshire Council is not ignoring the outcomes of the public consultation and the opinion of the Shrewsbury BID and Shrewsbury Town Council. Quite the opposite, it is providing an opportunity for considered business cases to be developed by interested organisations that provide for a long term sustainable solution to swimming provision in Shrewsbury. To avoid the possibility of unnecessary and potentially expensive work being carried out by interested organisations in the development of incomplete business cases, the Council is suggesting an interim stage and is providing the opportunity to give early feedback and guidance.

Shropshire Council has previously commissioned and presented a range of detailed work that supports its recommendation that the preferred location for further swimming provision is at the Shrewsbury Sports Village. This recommendation is supported by a detailed evaluation against three questions: (1) Which options are deliverable and are the most affordable and sustainable; (2) Which options best meet the Council's vision and strategy for swimming provision; and (3) What are the social, environmental and economic impact and implications of the different options? However, rather than proceed to implement this approach it wants to provide other interested organisations with the opportunity to develop alternative proposals that better meet their aspirations for future pool provision.

The Council recognises that the process for the submission and evaluation of business cases must be open, fair and transparent, and this is described within the Terms of Reference. Part 4 of the Terms of Reference sets out details of the client

and project development team and states that “the client team will evaluate business cases provided by external organisations and the Council in an equal manner and using a similar methodology”.

35 Call In of Cabinet Decision - Improved Swimming Facilities for Shrewsbury

- 35.1 A report setting out the call in of the Cabinet decision regarding improved swimming facilities for Shrewsbury had been circulated.
- 35.2 The Legal Services Manager reminded Members that, if having considered the decision, the Committee was still concerned about it then they could refer it back to Cabinet for reconsideration, setting out in writing the nature of its concerns or refer the matter to Council. However if the Scrutiny Committee did not refer the matter back to Cabinet or Council, the decision would take effect on the closing of the Scrutiny Committee meeting.
- 35.3 The Director of Place and Enterprise tabled a paper (copy attached to signed minutes) which gave a response to each of the points raised in the call in. A Member expressed disappointment that the document had not been circulated prior to the meeting and asked for time to consider the information contained in the paper. It was agreed that the meeting would be adjourned to enable Members to consider the paper.

The meeting adjourned at 10.10am

The meeting resumed at 10.30am

- 35.4 A Member queried the need for the Council to have identified a preferred option for the siting of the swimming facility at this stage of the process given that a period of 12 months had been given for the receipt of other business cases. The Director of Place and Enterprise stated that it was necessary in the interests of fairness in order that all business cases were considered on an equitable basis.
- 35.5 In response to the point made regarding the refurbishment bid for the Quarry Pool not being excluded on the basis of location, or the number, size and configuration of its pools, the Director of Place and Enterprise stated that technically this was correct. In addition all business cases would need to show how they contributed to both future demands for swimming in the town and the Indoor Leisure Strategy, once it was confirmed, and that all business cases would be evaluated in accordance with the process and methodology set out in the Terms of Reference.
- 35.6 Several Members expressed concern that the Scrutiny Committee would not receive a report on the outcomes of the evaluation of all submitted business cases prior to a report being taken to Cabinet. The Director of Place and Enterprise informed Members that the statutory procurement regime and the Council's Constitution set out the framework to be followed within a procurement process and that it would be inappropriate for scrutiny to become involved in the process prior to the Officers' recommendation to Cabinet.
- 35.7 In response to a question regarding whether an organisation could take over the running of the site whilst leaving responsibility for the maintenance of the site with

Shropshire Council, the Director of Place and Enterprise stated that technically this was possible but that the financial viability of the proposal would need to be considered as part of the overall consideration of the business case.

- 35.8 In response to a query regarding the criteria for the evaluation of the business cases the Director of Place and Enterprise agreed to add some points of clarification to the web site to aid applicants in the development of their business cases.
- 35.9 It was proposed by Mr Evans and seconded by Mr Hartin that the decision be referred back to Cabinet stating the concerns set out in the call in notice. The proposal was lost 4 votes in favour and six votes against.
- 35.10 Mr Evans asked that a minority report be taken to Cabinet. The Legal Services Manager informed him that under the terms of the Constitution this would not be possible.
- 35.11 Mr Evans asked that consideration be given to the setting up of a Task and Finish Group to look at the subject of swimming provision.

36 Date/Time of next meeting

- 36.1 Members were reminded that the next scheduled meeting of the Committee would be held on 28 November 2016 at 2.00pm.



<u>Committee and Date</u>
Environment and Services Scrutiny Committee Monday 28 th November 2016

<u>Item</u>
<u>Public</u>

WASTE COLLECTION SERVICE UPDATE

Responsible Officer Paul Beard – Waste Contracts Manager
e-mail: paul.beard@shropshire.gov.uk Tel: 01743 255996

1. Summary

- 1.1 This report provides an update on progress regarding changes to the waste collection service following discussions with Veolia and re-design work as part of the Shropshire Energy and Growth Solutions (SEGS) project.
- 1.2 The details of the new collection service were part of a package of initiatives contained in a Waste Service Update report on 10th February 2016 which was agreed in principle by Cabinet who delegated authority for formal approval to the Director of Commissioning in conjunction with the Portfolio Holder for Planning, Housing, Regulatory Services and Environment. This approval was given to a Waste Service Changes Decision Report on 12th April 2016.

2. Recommendations

Members of Environment and Services Scrutiny Committee are asked to:

- 2.1 Scrutinise progress on the implementation of the new waste collection service and add further input into the continued roll out of the service.

REPORT

3. Waste Collection Service Changes

3.1 Food Waste

There will be three main changes to the waste collection service in Shropshire resulting from the recent work with Veolia. The first is an extension of the existing food waste collection service to cover the Shrewsbury area. This was

implemented in June this year, and enables Shrewsbury area residents to add food waste to their garden waste bins. Leaflets explaining how to use the service were delivered to every household, along with a kitchen caddy and starter roll of caddy liners. The food waste and garden waste mixture is sent for In-Vessel Composting at the Agripost facility near Ford.

The food waste collections will be extended into the Bridgnorth and Oswestry areas after the construction of an IVC facility which will be the final piece of infrastructure built under the PFI contract with Veolia. Veolia are currently in discussions with Planning with regard to suitable sites.

3.2 Recycling

The other changes to the collection service are both associated with kerbside recycling. Cardboard has been added to the list of materials that are accepted, and this will be collected with paper in a 75 litre reusable sack. Also, the other recyclable materials (glass, plastics, and metal containers) will be collected together in boxes, mixed in whatever way the residents find convenient.

3.3 Rollout

The timetable for the service rollout is given below along with an outline of planned communications and methods. This will be supplemented by use of the website and internal briefings at Veolia and Shropshire Council, including the Customer Service Centre.

3.3.1 Bag & leaflet delivery – houses:

- The leaflets will be delivered with the blue bags to all houses over a two week period (except for Oswestry which is on a single week collection system).
- The bags will be left on the doorstep with the leaflet going through the letter box
- The bags and leaflets are being dropped off to households on recycling day, so that the resident can use them immediately (i.e. next collection)
- Separate crews will be undertaking the bag and leaflet drop (with a van)

3.3.2 Timescales:

Depot	Start delivery	Start Service
Shrewsbury	19 September 2016 26 September 2016	3 October 2016
North Shropshire	17 October 2016 24 October 2016	31 October 2016
South Shropshire	21 November 2016 28 November 2016	5 December 2016
Oswestry	23 January 2017 (roll out in one week due to single week collection)	6 February 2017

	system)	
Bridgnorth	13 February 2017 20 February 2017	27 February 2017

3.3.3 Flats:

Flats will receive an orange bag, to use in their flats to take their recycling down to their communal bin area. A leaflet will be produced and will accompany the bag. These will be delivered once the main roll out has taken place.

3.3.4 Communications:

- Press release to be sent out on the day that bags start being delivered
- Roadshows to take place during the two weeks of bag delivery, in the relevant area
- Social media to take place during bag delivery and in the first two cycles of collection.

The aims of the communications element are to:

- ensure residents understand how to use the new service
- maximise participation in the new service
- avoid unnecessary contact to the CSC
- ensure continued participation throughout the initial year and subsequent years

An example of the leaflet delivered with the bags is attached as Appendix 1.

3.3.5 Vehicles

Veolia have ordered a total of 51 new vehicles to work on the contract. These will be delivered between August 2016 and February 2017. These will include like for like replacements for existing vehicles used on the residual and garden waste collections and the remainder will be split-back vehicles, as pictured below, to provide the new twin-stream dry recycling service.



3.3.6 Bring Banks

The countywide network of Bring Banks for cardboard was built up by Veolia from 2011, following the change in composting standards that prevented the collection of cardboard mixed with garden waste. As the new service will see cardboard collected for recycling from the kerbside, the Bring Banks will be removed. This will happen area by area in line with the service rollout. Stickers will be placed on the banks in advance to inform residents when this service is due to end.

The same process will apply to the bring banks for plastics. The plastics banks were supposed to be removed nearly 4 years ago when plastic pots, tubs, and trays were first collected from the kerbside. Veolia agreed to retain the banks as long as it was cost-neutral to do so. Unfortunately that is no longer the case as low tonnages, rising levels of contamination, increased collection costs and the falling value of plastics mean that servicing these banks is no longer sustainable.

3.4 Impact of Service Changes

3.4.1 Tonnages

October was the first full month of collections under the new scheme in the Shrewsbury area. When compared to October 2015, there was an increase of 21% in the amount of paper collected which we should assume can be attributed to the addition of cardboard. However there was also a 19% increase in plastic, cans, and glass collected, which suggests that the new service has reminded residents of the options offered by the collection service as a whole. In terms of weight this equates to an additional 99 tonnes of recycling collected compared to last October.

A proportion of this increase can be explained by residents storing material in advance of the service launch. Monitoring will continue to measure the longer term impact.

The changes associated with the extension of food waste collections into the Shrewsbury area are not as easy to measure as it is mixed with garden waste. Garden waste tonnages themselves vary significantly according to the weather during spring, summer and autumn. The coming winter will give us a better opportunity to assess the impact of this particular service.

3.4.2 Customer Service Centre

Service changes are also reflected in the number and type of calls to the Council's Customer Service Centre. There was a 38% increase in customer contacts in September, when the blue bags were delivered in the Shrewsbury area, and this trend continued with a 33% increase in October (service launch in Shrewsbury and bag delivery in North Shropshire) compared to the previous year. The two main components of this are requests for containers as residents re-examine how they are dealing with their waste, and requests for information on recycling in general.

4. Risk Assessment and Opportunities Appraisal

- 4.1 The format of the new collection service was arrived at following research, running prototypes, and detailed discussions with the Council's waste management contractor Veolia.
- 4.2 The principal risk associated with the package is that the proposed changes to the kerbside recycling service do not deliver the increased recycling rate and additional capacity at the ERF which are needed to generate the expected increase in income. This risk will be mitigated by the adoption of an additional Key Performance Indicator (KPI) within the contract which will require Veolia to use best industry practice to improve performance to the required level and a financial penalty if these obligations are not met.

- 4.3 An additional risk associated with the savings is the inability to sell the spare capacity in the ERF. This risk has been addressed through the approval of a long term contract entered into by Veolia to receive 3rd party waste which will supplement the available tonnages of Commercial and Industrial waste within Shropshire, in respect of which Veolia are guaranteeing a minimum gate fee.
- 4.4 The main legal risk associated with the package is that it fails to fully comply with the prevailing legislation surrounding waste collection services, specifically in this case the revised European Waste Framework Directive which requires the UK to take measures to promote high quality recycling. The Directive was implemented in England by the Waste (England & Wales) Regulations 2011, as amended in 2012 (“the Regulations”). In short this law requires all waste collection organisations to collect paper, glass, metals and plastics separately unless it is a) not necessary to enable high quality recycling, or b) not technically, environmentally, or economically practicable to do so.

The key parts of the proposed service have been implemented in a number of other Waste Collection Authorities across the country following assessment against the Directive. However, a specific assessment of the service was carried out in order to prove compliance.

- 4.5 An Equality and Social Inclusion Impact Assessment (ESIIA) was completed for the changes to the waste service. The Part One assessment indicated that the overall impact of the changes was likely to be positive and no Part Two assessment was carried out.
- 4.6 The Council also considered whether the proposed changes to the services were capable of being implemented through the existing PFI Contract mechanism which provides for the review of the Service Delivery Plans and KPIs. The Council formed the view that the proposed changes did not amount to a significant variation or a material change to the PFI Contract and were therefore able to be implemented through the existing mechanism.

5. Financial Implications

5.1 The Council’s Financial Strategy 2016/17 – 2019/20 requires £500,000 annual savings to be achieved from the redesign of the collections service. The strategy requires half-year savings of £250,000 to be delivered in 2016/17, with £250,000 further savings delivered in 2017/18. Implementation plans are on course to deliver this.

List of Background Papers (This MUST be completed for all reports, but does
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not include items containing exempt or confidential information)

Report of the Waste Rapid Action Group, Environment & Services Scrutiny Committee 24th March 2014

Update on Waste Collection Service Redesign, Environment & Services Scrutiny Committee 21st July 2014

Updates on the Energy Recovery Facility and Shropshire Energy & Growth Solutions (SEGS) project, Environment & Services Scrutiny Committee 8th September 2014

Waste Services Update, Cabinet 10th February 2016 (Exempt)

Waste Service Changes Decision Report on 12th April 2016 (Exempt)

Cabinet Member (Portfolio Holder)

Malcolm Price, Portfolio Holder for Planning, Housing, Regulatory Services and Environment

Local Member

All Members

Appendices

Appendix 1 – Collection Service and Waste Information leaflet

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Take a look at what happens once your containers are emptied



Your mixed recycling is collected and taken to a Materials Recovery Facility (MRF) where items are separated and sent for reprocessing into new products.



Food tins and drink cans

Aluminium and steel cans are separated at the MRF. The aluminium cans are recycled into new products such as new cans and ready meal packaging and the steel cans are recycled into steel for cars and building materials.



Glass bottles and jars

Glass is melted and used to make new bottles and jars.



Plastic packaging

Plastic bottles can be recycled back into new plastic bottles or fleeces, plastic chairs and tables.

Page 15



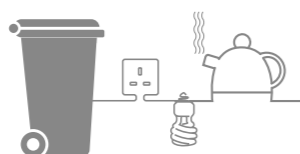
Paper and card

Paper and card is taken to paper mills where it is recycled into cardboard, newspapers, books and office paper.



Garden waste

Garden waste is taken to our composting facility where we turn the waste into compost, which is used on local farm land.



General waste

We send anything that can't be recycled to an Energy Recovery Facility where it is used to generate electricity.

Last year, you helped us to recycle more than 50% of waste in Shropshire. That's over 78,000 tonnes, but we can still do more. Only throw away things that you can't reuse, recycle or compost.

Reduce

by using less of something



Buying smaller items or portions means you'll waste less. And don't forget to buy things that use less packaging too.

Reuse

items again and again



Think of ways you could reuse something, like shredding paper for your hamster rather than buying bedding or saving glass jars for storage.

Recycle

by turning old items into new things



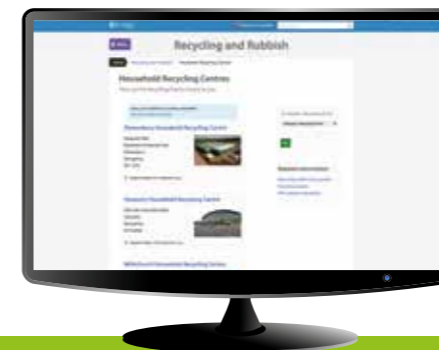
Upcycling old furniture or clothes can give them a new lease of life. You'll have fun doing it and you'll save precious materials in the process.

Want more info?

You can find out all about your collection service and other ways that you can recycle in Shropshire by visiting our website.

Did you know...

There are five Household Recycling Centres in Shropshire. To find your nearest Household Recycling Centre with opening times and details of the types of recycling they accept visit the website.



How to contact us:

www.recycleforshropshire.com

Email: customer.service@shropshire.gov.uk Tel: 0345 678 9007

[@shropshirewaste](https://twitter.com/shropshirewaste) [ShropshireWaste](https://www.facebook.com/ShropshireWaste)



Working in partnership



What you can recycle in your home



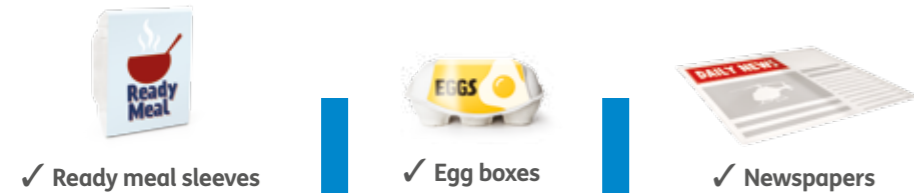


How to sort your waste for collection



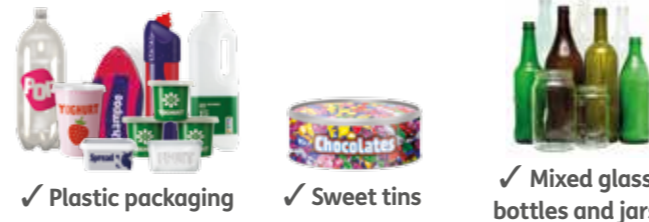
Paper and cardboard

The blue bag makes it easy to recycle. Start using it straight away to collect all your cardboard and paper too, freeing up an extra box for your other recycling. Put your blue bag out on the same day as your recycling boxes.

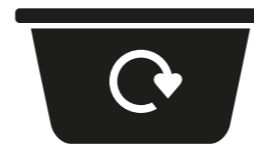


Plastics, Glass & Metal Containers

There's no need to separate cans, plastics and glass anymore. You can now mix them all together in your boxes making it even easier to recycle.



Please separate lids from their containers before recycling them



Please rinse all containers before recycling them.

Garden waste

Your garden waste is sent to a composting facility where it is turned into compost.



✓ Grass cuttings, leaves and weeds



✓ Tree, shrub and rose prunings



✓ A small amount of shredded paper



General waste

For anything that can't be recycled, you can use your general waste bin. We send this waste to an **Energy Recovery Facility** where it is used to generate electricity.



Remember, we don't collect waste from the side of your bin.

Make sure everything fits inside and the lid is closed.

Household Recycling Centres (HRCs)

We recycle over 30 different types of materials at the HRCs – everything from kettles and toasters, to car batteries, paint and cooking oil! **Don't forget, if you're in a van or using a trailer – you may need a permit.**

Bulky waste

Another way to recycle large, bulky items is to donate them to a local re-use shop or scheme. Or if you'd like us to pick it up, you can pay to use our bulky waste collection service.

Simply call: 0345 678 9007



Don't forget to put your recycling out by 7.00am on your collection day. Check your calendar for the dates.

Flatten cardboard to get as much as possible in the bag

Remove all staples, tape and other packaging materials

If you have lots of cardboard, cut or tear into small pieces (the size of your blue bag) and secure together. Leave by the side of your blue bag, secured so that it doesn't become wind blown.

Keep material loose, no carrier bags please

Need more recycling containers, boxes or bags? Just order them online at www.recycleforshropshire.com or call our customer service centre on 0345 678 9007.

Your collection days will stay the same. Check your calendar for the dates.